

2019

Franklin County Children Services

Resource GUIDE



Protecting Children by Strengthening Families



childrenservices.franklincountyohio.gov

Calling for Help

A trained professional is often required to solve urgent or life-threatening situations. A quick phone call for help may save a life. Report an accident, fire, serious illness, injury or crime that requires immediate response.

24-hour FCCS Child Abuse Hotline	(614) 229-7000
To report suspected child abuse, neglect, or exploitation to Franklin County Children Services	
Non-Emergency FCCS Line (follow the prompts to find a caseworker)	(614) 229-7100
Fire, Police or Medical Emergencies	Dial 9-1-1
Dial 911 and an emergency operator will connect you to the proper authorities.	
Poison Control Center	1-(800)-222-1222
National Runaway Crisis Center 1-(800)-RUNAWAY	1-(800)-621-4000
Huckleberry House Urgent Care for Teens	(614) 294-5553
National Sexual Assault Hotline	1-(800)-656-4673
Sexual Assault Response Network of Central Ohio (SARNCO)	(614) 267-7020
Teen Suicide Prevention Hotline	(614) 221-5445; 1-(800)-273-TALK
National Suicide Prevention Lifeline	1-(800)-273-8255

Frequently Called Numbers

Columbus Police Department (Non-Emergency)	(614) 645-4545
HandsOn Central Ohio	(614) 221-6766 or Dial 2-1-1
1105 E. Schrock Rd., Ste. 100, Columbus, OH 43229 (24-hour comprehensive information with referral to more than 800 human services agencies in Franklin County.) www.211centralohio.org	
Franklin County Children Services (see page 6)	(614) 275-2571
855 West Mound St. • Columbus, OH 43223 Call the Hotline at (614) 229-7000 to report suspected child abuse or neglect, 24 hours / 7 days per week. Call (614) 341-6060 for adoption information; (614) 275-2690 to volunteer and (614) 341-6161 for kinship services	
Franklin County Department of Job and Family Services	(614) 233-2000
Manages public assistance, food stamps, Medicaid programs, etc.	
Franklin County Probate Court	(614) 525-3894
373 South High St., 22nd Floor • Columbus, OH 43215 (Court administers guardian, estate and trust matters, completes adoptions, issues name changes and marriage licenses.)	
Franklin County Sheriff's Office	(614) 525-3333
American Electric Power of Ohio	(800) 672-2231
Columbia Gas of Ohio	(800) 344-4077
City of Columbus Non-Emergency Call Center	(614) 645-3111

Franklin County Children Services Resource Guide

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Introduction

The Children Services Communications Division is proud to make available the Franklin County Children Services Resource Guide. This guide serves as only one of many avenues that the agency has implemented to demonstrate our commitment to protecting children by strengthening families.

The well-being of our children and the support of their families are the most important measures of a community's quality of life. It is our hope that this Resource Guide serves as a convenient tool for accessing vital information, services, and programs that will help benefit children and families throughout the community.

About Franklin County Children Services

Children Services is the public agency mandated by federal and state laws to protect children from abuse and neglect. By being in partnership with more than 100 agencies and organizations, and with the help of over 700 employees, 500 kinship caregivers, 200 adoptive families and 500 volunteers and mentors and hundreds of community foster parents, the agency is committed to making sure that every child has a safe and stable home.

Each year, Franklin County Children Services helps more than 30,000 children and their families through prevention, protection, placement and permanency programs. The agency protects and cares for children in cooperation with parents whenever possible, by providing services to alleviate the problems that led the family to the attention of Children Services. These services include:

- In-home counseling and community social and mental health services
- Day treatment
- Therapeutic arts
- Youth Transition Services
- Volunteer services
- Placement of children in temporary foster homes through partner agencies
- Kinship placement and support
- Other supportive services that enable the parents or caregivers to maintain or resume their role of raising their children

When parents are still unable to care for their children, Children Services petitions the court for permanent custody and places children in adoptive homes.

Franklin County Children Services is governed by a volunteer board that establishes policy for the agency. The Executive Director is responsible for agency operations. Children Services is regulated by statutory mandates of the state and federal governments and regulations of the Ohio Department of Job and Family Services. The agency is a member of the Child Welfare League of America (CWLA) and is accredited by the Council on Accreditation of Services for Families and Children (COA). Franklin County Children Services is one of only a few public county children services boards in Ohio and the nation to be accredited. This accreditation means that Children Services meets rigorous national standards regarding quality of services and sound management practices.

The Citizens Advisory Committee is comprised of volunteers representing diverse backgrounds within our community. All members are reviewed by application and then appointed by the Children Services Board. They are a caring group devoted to giving children additional opportunities that are not a part of the traditional foster care or placement experience.

Our Mission

Through collaboration with families and their communities, we advocate for the safety, permanency and well-being of each child we serve in a manner that honors family and culture.

Our Vision

Safety, permanency and well-being for every child

We Are Child Welfare Professionals

- We constantly pursue excellence
- We recognize the importance of providing effective and timely services
- We value, respect and support each other
- We are proud that we improve the quality of life for families in our community
- We are fiscally responsible
- We aspire to be culturally competent

We Value Every Child

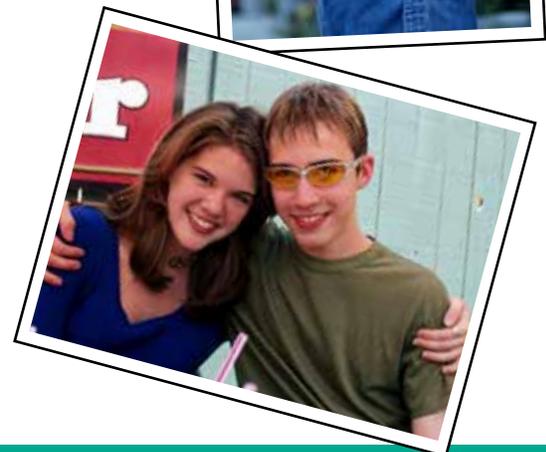
- We respect the individuality of each child we serve
- We advocate for each child's safety, permanency and well-being
- We honor each child's family and culture

We Honor Families

- We respect a family's strengths
- We understand families are the experts of their own experience
- We recognize that children are best served within their family and community
- We separate what parents do from who they are

We Value Partnerships

- Families have the right to be a part of the decision-making team
- Casework is the most important function of the agency team
- Families, communities and government share the responsibility to keep children safe



Franklin County Children Services Locations and Departments

24-hour FCCS Child Abuse Hotline: (614) 229-7000

Non-emergency FCCS line (614) 229-7100

Locations

Main Office

855 W. Mound St. • Columbus, Ohio 43223

(614) 275-2571

General Office Hours: 8AM-5PM

www.childservices.franklincountyohio.gov

Follow us on:



Departments

Adoptions

855 W. Mound St.

(614) 341-6060

Client Rights Office

855 W. Mound St.

(614) 275-2621

Communications

855 W. Mound St.

(614) 275-2523

Youth Transition Services

855 W. Mound St.

(614) 278-5972

Kinship

855 W. Mound St.

(614) 341-6161

Human Resources

855 W. Mound St.

(614) 351-2000

Recruitment of Volunteers & Mentors

855 W. Mound St.

(614) 275-2690

FRANKLIN COUNTY FAMILY AND CHILDREN FIRST COUNCIL has moved:

2760 Airport Dr., Suite 130A

Columbus, OH 43219

(614) 407-9040

www.helpmykid.org

The mission of Franklin County Family and Children First Council (FCFC) is to increase the access, capacity and effectiveness of services for the most vulnerable Franklin County youth and their families. Our Guiding Values explain how we work with children and families to fulfill this mission.

Regional Offices

East--Intake & Investigation

Open 24 hours/day

4071 E. Main St.

Whitehall, OH 43213

(614) 229-7100

(614) 229-7000 24-hour abuse hotline

East

4071 E. Main St.

Whitehall, OH 43213

(614) 575-3500

West

1919 Frank Rd.

Columbus, OH 43223

(614) 278-5800

General Office Hours: 8AM-5PM

Franklin County Commissioners

373 S. High St.

Columbus, OH 43215

(614) 525-3322

www.franklincountyohio.gov

1: Social Services Agencies

Broad Street Presbyterian

760 E. Broad St.
Columbus, OH 43205
(614) 221-6552
www.bspsc.org

Catholic Social Services

197 E. Gay St.
Columbus, OH 43215
(614) 221-5891
www.colssc.org

Clintonville Beechwold Community Resource Center

3222 N. High St. (Senior services,
transporation, kinship)
Columbus, OH 43202
(614) 268-3539
www.clintonvillec.org

Reeb Avenue Center

280 Reeb Ave., Cols. 43207
(614) 468-9280

Godman Guild Association

303 E. Sixth Ave.
Columbus, OH 43201
(614) 294-5476
www.godmanguild.org

Jewish Family Services

1070 College Ave.
Columbus, OH 43209
(614) 231-1890
www.jfscolumbus.org

Jewish Community Center

1125 College Ave.
Columbus, OH 43209
(614) 231-2731
www.columbusjcc.org

Lutheran Social Services

500 W. Wilson Bridge Rd.
Suite 245
Worthington, OH 43085
(614) 228-5200
www.lssco.org
Lutheran Social Services offers online
shopping www.lssfoodpantries.org or
by calling 1-877-LSS-MEAL

Native American Indian Center of Central Ohio(NAICCO)

67 E. Innis Ave.
Columbus, OH 43207
(614) 443-6120
www.naicco.com

Community for New Directions

993 E. Main St.
Columbus, OH 43205
(614) 272-1464
www.cndcolumbus.org

Ohio Hispanic Coalition

100 E. Campus View Blvd., Suite 130
Columbus, OH 43229
(614) 840-9934
www.ohiohispaniccoalition.org

Somali Community Association

3422 Cleveland Ave.
Columbus, OH 43224
(614) 262-4068
www.somaliohio.org

Family to Family - Franklin County Children Services

Family to Family (F2F) is a family-centered, neighborhood-based approach to serving families in their own communities. F2F is about neighbors helping neighbors with support from local agencies. Sponsored by Franklin County Children Services, the agency works in partnership with community settlement houses providing neighborhood-based services:

North Side

St. Stephen's Community House--North

1500 E. 17th Ave.
Columbus, OH 43219
(614) 294-6347

Serving Zip Codes: 43211, 43219, 43228

Senior Services available (614) 294-6347, ext. 122

Serving Zip Codes: 43204, 43211, 43219, 43229,
43230, 43231

St. Stephen's Community House--East

1500 E. 17th Ave.
Serving Zip Codes: 43201, 43224

East Side

Central Community House

1150 E. Main St.
Columbus, OH 43205
(614) 252-3157 Senior Services available
Serving Zip Codes: 43203, 43205, 43206

West Side

Gladden Community House

183 Hawkes Ave.
Columbus, OH 43223
(614) 227-1600

Serving Zip Codes: 43204, 43222, 43223, 43215
and west of the Scioto River.

South Side

St. Stephen's -- Reeb Avenue Center

280 Reeb Ave.
Columbus, OH 43207
(614) 294-6347
Serving Zip Code: 43207

Social Service Agencies (continued)

WIC – The Special Supplemental Nutritional Program for Women, Infants and Children

WIC is a supplemental nutrition program for pregnant or breastfeeding women, infants, and children under the age of 5 and provides nutritious food for Franklin County participants who meet income guidelines.

Columbus Public Health WIC

(Main Office)
240 Parsons Ave.
Columbus, OH 43215
(614) 645-7280

Columbus Health Department Parenting Education

240 Parsons Ave.
Columbus, OH 43215
(614) 645-6839

East Central WIC

1180 E. Main Street, #2
Columbus, OH 43205
(614) 645-5553

Eastland WIC

3933 E. Livingston Ave.
Columbus, OH 43227
(614) 645-3623

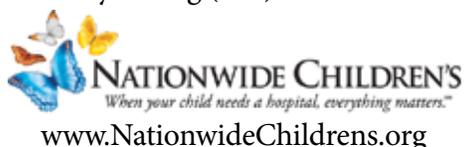
Outerbelt East WIC

79 Outerbelt St.
Columbus, OH 43213
(614) 724-0590

Westside Health Center WIC

2300 W. Broad Street
Columbus, OH 43204
(614) 645-6437

Appointments also available through:
Nationwide Children's Hospital Clinics
(at Primary Care Centers)
by calling (614) 722-2685



Clintonville WIC

4550 Indianola Ave.
Columbus, OH 43214
(614) 724-3075

Georgesville WIC

1681 Holt Rd.
Columbus, OH 43228
(614) 645-3621

Southside

John R. Maloney Family Health Center WIC

1905 Parsons Ave.
Columbus, OH 43207
(614) 645-3131

Northeast WIC

4337 Cleveland Ave.
Columbus, OH 43231
(614) 645-3072

St. Stephen's WIC

1500 East 17th Ave.
Columbus, OH 43219
(614) 645-8306

Moms2B

Moms2B is an education and support program for pregnant women in eight Columbus neighborhoods. Moms2B offers fun, pre-natal education, resources, gift cards and hot meals, baby supplies and childcare during sessions. Pregnant moms can stay in the program until their baby turns 1. Check out our Facebook page Moms2BOhio or call (614) 292-1605.

2: Franklin County Department of Job and Family Services

General Information

(614) 233-2000

Fax (614) 233-2398

<https://jfs.franklincountyohio.gov>

Email: CACAdministration@fcdjfs.franklincountyohio.gov

East Opportunity Center

1055 Mt. Vernon Ave.

Columbus, OH 43203

(614) 212-1993

Serving Zip Codes:

43068, 43109, 43110, 43125, 43147, 43203, 43205,

43206, 43209, 43213, 43217, 43227 & 43232

Northland Village

Northland Village

1721 Northland Park Ave.

Columbus, OH 43229

(614) 233-2417

Serving Zip Codes:

43002, 43004, 43054, 43081, 43082, 43085, 43201

43202, 43210, 43211, 43212, 43214, 43215, 43216,

43219, 43220, 43221, 43224, 43226, 43229, 43230,

43231, 43234, 43235, 43236, 43240 & 43272.

Franklin Co. Veterans Commission (614) 212-1781

Ohio Works First (866) 244-0071

West Opportunity Center

314 N. Wilson Rd.

Columbus, OH 43204

(614) 233-2912

Serving Zip Codes:

43016, 43017, 43026, 43065, 43119, 43123, 43126,

43137, 43140, 43146, 43204, 43207, 43222, 43223, &

43228

General Hours:
7:30 a.m. - 5p.m.

Franklin County Child Support Enforcement Agency

80 E. Fulton St.

Columbus, OH 43215

(614) 525-3275

FAX (614) 525-6409

support.franklincountyohio.gov

3: Social Security Administration Offices

Main Location

(866) 592-0733

TTY: (800) 325-0778

www.ssa.gov

Downtown

200 N. High St.

2nd Floor, Suite 225

Columbus, OH 43215

(866) 964-1723

East

220 S. Hamilton Rd.

Columbus, OH 43213

(866) 592-0733

North

1051 Worthington Woods

Worthington, OH 43085

(866) 789-0957

West

1060 Georgesville Rd.

Columbus, OH 43228

(866) 656-0178

Selective Service Registration:

<https://www.sss.gov/FSregist.htm>

Franklin Co. Veterans Service Commission

Memorial Hall 280 E Broad St.

Room 100

Columbus, OH 43215

Phone: (614) 525-2500

Fax: (614) 525-2505

<https://vets.franklincountyohio.gov>

4: Hospitals and Community Health Centers

Central Ohio Area Hospitals

Grant Medical Center

111 S. Grant St.
Columbus, OH 43215
(614) 566-9000

Doctors Hospital

5100 W. Broad St.
Columbus, OH 43228
(614) 544-1000

Dublin Methodist Hospital

7500 Hospital Dr.
Dublin, OH 43016
(614) 544-8000

Mt. Carmel Hospital East

6001 E. Broad St.
Columbus, OH 43213
(614) 234-6000

Mt. Carmel Hospital West

793 W. State St.
Columbus, OH 43222
(614) 234-5000

Chalmers P. Wylie VA Ambulatory Care Center

420 N. James Rd.
Columbus, OH 43219
(614) 257-5200
(888) 615-9448
Benefits: (800) 827-1000
Health Care: (877) 222-VETS (8387)
VA Inspector General:
(800)-488-8244
Veterans Crisis Line:
(800)-273-8255, Press 1
www.columbus.va.gov/

Ohio State Univ. Speech/Language

1070 Carmack Rd.
Columbus, OH 43210
(614) 292-6251

Ohio State University Wexner Medical Center

Main Campus
410 W. 10th Ave.
Columbus, OH 43210
(614) 293-8000

Ohio State University Hospital East Campus

181 Taylor Ave.
Columbus, OH 43203
(614) 257-3000

Riverside Methodist Hospital

3535 Olentangy River Rd.
Columbus, OH 43214
(614) 566-5000

St. Ann's Hospital

500 S. Cleveland Ave.
Westerville, OH 43081
(614) 898-4000

KidSmiles Pediatric Dental Clinic

770 Bethel Rd.
Columbus, OH 43214
(614) 458-1711
www.KidSMILES.com

Heart of Ohio Family Health Centers

Capital Park Center
2365 Innis Rd.
Columbus, OH 43224
(614) 416-4325

Whitehall Family Health Center

882 S. Hamilton Rd.
Columbus, OH 43213
(614) 235-5555
www.heartofohiofamilyhealth.org

Columbus Speech & Hearing

510 N. Broadway
Columbus, OH 43214
(614) 263-5151



Hospitals and Community Health Centers (continued)

Nationwide Children's Hospital

700 Children's Dr.
Columbus, OH 43205
(614) 722-2000
www.NationwideChildrens.org

The Center for Family Safety and Healing

655 E. Livingston Ave.
Columbus, OH 43205
(614) 722-8200
www.FamilySafetyandHealing.org

Nationwide Children's Hospital Close to Home Centers

Close to Home Centers bring a full range of diagnostic and therapeutic services for newborns, children and young adults to the neighborhood. Close to Home Center services include: laboratory, radiology, counseling and guidance services, electrocardiogram testing (EKG), nutrition services, occupational/physical therapy, speech and language pathology, and electroencephalogram testing (EEG).

Canal Winchester

7901 Diley Rd.
Canal Winchester, OH 43110
(614) 355-9050

Dublin (5 locations)

5675 Venture Dr.
Dublin, OH 43017
(614) 355-8400

5665 Venture Dr.
Dublin, OH 43017
(614) 355-8480

5680 Venture Dr. (sports medicine)
Dublin, OH 43017
(614) 355-8700

7450 Hospital Dr., Suite 100*
Dublin, OH 43016
(614) 355-7000

5700 Perimter Dr., Suite A
Dublin, OH 43017
(614) 355-9550 +

Downtown

--399 E. Main St., Suite 150
Columbus, OH 43215
(614) 355-8000 +
--495 E. Main St.
Columbus, OH 43215
(614) 722-2450
--500 E. Main St.
(614) 355-6360

Clintonville

510 E. North Broadway
Columbus, OH 43214
(614) 355-8970

East Columbus*/+

6435 E. Broad St.
Columbus, OH 43213
(614) 355-8100

Hilliard *

4363 All Seasons Dr.
Hilliard, OH 43026
(614) 355-5900

Westerville* (6 locations)

--433 N. Cleveland Ave.
Westerville, OH 43082
(614) 355-8300
--275 W. Schrock Rd. +
(614) 355-8080
--185 W. Schrock Rd.
(614) 395-7505
--187 W. Schrock Rd.
(development/autism)
(614) 355-7500
--584 County Line Rd. (sports med.)
(614) 355-6000
--455 Executive Campus Dr. (surgery)
(614) 355-6100

Fostering Connections Program at The Center for Family Safety and Healing (for children placed in out-of-home care)

655 E. Livingston Ave.
Columbus, OH 43205
(614) 722-6789

+ This location only offers behavioral health and counseling services.

* This location offers urgent care.

During afternoon, evening and weekend hours, these centers offer treatment for illnesses and injuries that need immediate attention, but do not need to be handled by a hospital emergency department.

Nationwide Children's Hospital Close to Home Centers with urgent care services treat children from birth to age 18.

Mount Carmel Crime & Trauma Program

Individual and group counseling - Call for locations: (614) 234-5900

Hospitals and Community Health Centers (continued)

Primary Care Centers--General Info (614) 722-2000

Downtown Primary Care Center

Livingston Ambulatory Center
80 Butterfly Gardens
Columbus, OH 43215
(614) 722-5750

Eastland Primary Care Center

4434 Crossroads Center
Columbus, OH 43232
(614) 355-9600

Hilltop Primary Care Center

2857 W. Broad St.
Columbus, OH 43204
(614) 355-9900

Linden Primary Care Center

COTA Building
1390 Cleveland Ave., 2nd Floor
Columbus, OH 43211
(614) 355-9300

Near East Primary Care Center

1125 E. Main St.
Columbus, OH 43205
(614) 355-9200

Northland Primary Care Center

4560 Morse Centre Rd.
Columbus, OH 43229
(614) 355-9400

Olentangy Primary Care Center

5070 N. High St.
Columbus, OH 43214
(614) 355-9500

Primary One Health Center*

1180 E. Main St.
Columbus, OH 43205
(614) 645-5535 (also offers vision care)

South High Primary Care Center

1405 S. High St.
Columbus, OH 43207
(614) 355-9000



NATIONWIDE CHILDREN'S
When your child needs a hospital, everything matters.™

Westside Primary Care Center

441 Industrial Mile Rd.
Columbus, OH 43228
(614) 355-9700

Whitehall Primary Care Center

561 S. Yearling Rd.
Whitehall, OH 43213
(614) 355-9800

Sharon Woods Care Center

1777 E. Dublin-Granville Rd.
Columbus, OH 43229
(614) 355-7400

To make any
Primary Care Center
appointments at Nationwide
Children's,
call (614) 722-6200



Hospitals and Community Health Centers (continued)

Community Health Centers

Columbus Public Health Dept./Dental Clinic

240 S. Parsons Ave.
Columbus, OH 43205
(614) 645-7417
www.columbus.gov/publichealth

Ohio Health (multiple locations/practices)

EAST-4850 E. Main St.
Columbus, OH 43213
(614) 566-0899
HILLIARD- 4343 All Seasons Dr.
Hilliard, OH 43026
(614) 544-1142
GROVE CITY --2030 Stringtown Rd.
Grove City, OH 43123
(614) 544-0044
DOWNTOWN --Grant Medical Center
111 S. Grant Ave.
(614) 566-9000
RIVERSIDE McConnell Heart Hospital
3535 Riverside Dr., Cols., OH 43214
(614) 566-5000

www.Ohiohealth.com

Planned Parenthood

Planned Parenthood of Central Ohio Inc.

3255 E. Main St.
Whitehall, OH 43213
(614) 222-3531

Planned Parenthood of Central Ohio Franklinton West

1511 W. Broad St.
Columbus, OH 43222
(614) 222-3525

Planned Parenthood of Central Ohio North Campus

18 E. 17th Ave.
Columbus, OH 43201
(614) 222-3604

www.plannedparenthood.org

West Broad St. Primary One Health Center*

2300 W. Broad St.
Columbus, OH 43204
(614) 645-2300 (also offers vision care)



Your first choice for quality care

www.primaryonehealth.org (614) 859-1845
(multiple locations)

Parsons Ave. Primary One Health Center*

1905 Parsons Ave.
(614) 586-4159

East 17th Ave. Primary One Health Center*

1500 E. 17th Ave.
(614) 645-2700

Agler Rd. Primary One Health Center

3433 Agler Rd., Suite 2800
(614) 645-1600

East Main St. Primary One Health Center

1180 E. Main St.
(614) 645-5535

South High St. Primary One Health Center

3781 S. High St
(614) 645-3163

Alum Creek Primary One Health Center

1791 Alum Creek Dr. --(614) 526-5420

*Denotes a Free Clinic is available.

Pregnancy Decision Health Centers

Campus Office

22 E. 17th Ave.
Columbus, OH 43201
(614) 444-4411

North Office

5900 Cleveland Ave.
Columbus, OH 43231
(614) 444-4411

West Office

4111 W. Broad St.
Columbus, OH 43228
(614) 444-4411

www.pdhc.org



Hospitals and Community Health Centers (continued)

Free Clinics

Asian Health Initiative / AACS

2231 N. High St.
Columbus, OH 43201
(614) 220-4023

The Breathing Association Lung Health Clinic

1520 Old Henderson Rd.
Columbus, OH 43220
(614) 457-4570
www.breathingassociation.org

Clinic at Faith Mission

245 N. Grant Ave.
Columbus, OH 43215
(614) 224-6617

Columbus Free Clinic

2231 N. High St.
Columbus, OH 43201
(614) 404-8417
www.columbusfreeclinic.com

Helping Hands Health & Wellness Center

5100 Karl Rd.
Columbus, OH 43229
(614) 262-5094

Columbus Medical Association Physicians Free Clinic/ Voluntary Care Network

240 Parsons Ave.
Columbus, OH 43215
(614) 240-7430

The Women's Clinic

3242 E. Main St., Suite#2
Columbus, OH 43213
(614) 237-2000
www.twccolumbus.com

Vineyard Free Health Clinics

--6000 Cooper Rd. (1st and 2nd Tuesdays)
Westerville, OH 43081
(614) 259-5428
--171 E. Fifth Ave.
Columbus, OH 43201
(1st, 2nd and 3rd Wednesdays) (614) 259-5428
115187 Palmer Rd.
Reynoldsburg, OH
43068
(740) 927-7729

The Bridge Community Center

3750 Sullivant Ave.
Columbus, OH 43229
(1st and 3rd Saturdays)
(614) 272-2949

ViaQuest (3 locations)

525 Metro Place North
Suite 300
Dublin, Ohio 43017
855-289-1722
(Deaf Services): 614-356-8012
www.viaquestinc.com

Lower Lights Christian Health Centers & Jubilee Market and Cafe

(6 locations)
1160 W. Broad St.
Columbus, OH 43222
Phone:
(614) 274-1455
<https://llchc.org>

--1560 S.High St.
--1251 W. Broad St.
--777 W. State St., 201A
--6000 Cooper Rd.
--171 E. 5th Ave.



5: Mental Health Counseling Centers

Columbus Area Community Mental Health Centers

Syntero Northwest Counseling

1560 Fishinger Rd.
Columbus, OH 43221
(614) 457-7876

Dublin Syntero Counseling

299 Cramer Creek Ct.
Dublin, OH 43017
(614) 889-5722

Southeast Mental Health

16 W. Long St.
Columbus, OH 43215
(614) 225-0990
www.southeastinc.com

Netcare Access

199 S. Central Ave.
Columbus, OH 43223
(614) 276-2273

Family Focus

1301 N. High St.
Columbus, OH 43201
(614) 227-6865

Capital Behavioral Health

901 Robinwood Dr.,
Suite B
Columbus, OH 43213
(614) 425-2909

North Central Mental Health Offices

1301 N. High St.
Columbus, OH 43201
(614) 299-6600

2) 35 W. 4th Ave.
(614) 421-3183

3) 338 Granville St. (Gahanna)
(614) 475-7090

www.ncmhs.org

Community Counseling

1142 S. High St.
(614) 261-3146 (South)

1855 E. Dublin-Granville St.
(614) 267-7003 (North)

Columbus Area, Inc.

1515 E. Broad St.
Columbus, OH 43205
(614) 252-0711
www.columbus-area.com

Youth Advocate Services

(shelter, respite care and family counseling)
825 Grandview Ave.
Columbus, OH 43215
(614) 258-9927
www.yasohio.org

Key Counseling

457 Waterbury Ct., Ste. E
Gahanna, OH 43230
(614) 478-3050

Mental Health Services for Youth and Families

Amethyst (Women Only)

455 E. Mound St.
Columbus, OH 43215
(614) 242-1284

Buckeye Ranch Locations

2865 W. Broad St.
--(614) 384-8000
5665 Hoover Rd.
--(614) 875-2371
697 E. Broad St.
--(614) 384-7700
2440 Dawnlight--Rosemont
--(614) 471-2626
www.buckeyeranch.org

Access Ohio Mental Health

99 N. Brice Rd., Suite 360
Columbus, OH 43213
(614) 367-7700

Concord Counseling

700 Brooksedge Blvd.
Westerville, OH 43081
(614) 882-9338 (substance abuse)

Nationwide Children's Hospital Crisis Line

(614) 722-1800

Maryhaven

1791 Alum Creek Dr.
Columbus, OH 43207
(614) 445-8131

Mid-Ohio Psych. Services

2238 S. Hamilton
(614) 751-0042

NYAP

527 S. High St.
Columbus, OH 43215
(614) 227-9444

Talbot Hall (OSU East)

1441 Phale D. Hale Drive
Columbus, OH 43205
(614) 257-3760

Ohio Guidestone

195 N. Grant Ave., Suite 250
Columbus, OH 43215
(888) 522-9174

Huckleberry House

1421 Hamlet St.
Columbus, OH 43201
(614) 294-8097
(614) 294-5553 24-hour crisis

Directions for Youth and Families

Central Office:

1515 Indianola Ave.
Phone: (614) 294-2661
Fax: (614) 294-3247

East: 3616 E. Main St., Whitehall, OH
(614) 251-0103

Southeast: Crittendon Center
3840 Kimberly Parkway
(614) 694-0203

South: 657 S. Ohio Ave.
(614) 258-8043

St. Vincent Family Center

1490 E. Main St.
Columbus, OH 43205
(614) 824-KIDS
www.svfc.org

Syntero Dublin Counseling Center

299 Cramer Creek Ct.
Dublin, OH 43017
(614) 889-5722
www.dublincounselingcenter.org

The Village Network

1751 E. Long St.
Columbus, OH 43203
(614) 253-8050 (weekdays)
www.thevillagenetwork.org

6: Substance Abuse Counseling Centers

Maryhaven

1791 Alum Creek Dr.
Columbus, OH 43207
(614) 445-8131
www.maryhaven.com

Nationwide Children's Hospital

899 E. Broad St.
Columbus, OH 43205
(614) 355-8005

Netcare Access

199 S. Central Ave.
Columbus, OH 43223
(614) 276-2273

North Community Counseling

1855 E. Dublin-Granville Rd. (North)
(614) 267-7003

4897 Karl Rd.
(614) 846-2588 (Bridge)

5109 W. Broad St.
(614) 279-7690 (West)

1142 S. High St. (South)
(614) 827-1307

Community for New Direction

1000 Atcheson St.
Columbus, OH 43203
(614) 252-4941
www.cndcolumbus.org

Talbot Hall (OSU East)

1441 Phale D. Hale Dr.
Columbus, OH 43205
(614) 257-3760

Amethyst (Women only)

455 E. Mound St.
Columbus, OH 43215
(614) 242-1284
www.amethyst-inc.org

Integrated Health SVC

1515 E. Broad St.
Columbus, OH 43205
(614) 252-0711
www.columbus-area.com

Life Counseling Services

1515 E. Broad St.
Whitehall, OH 43213
(614) 239-9965

Columbus Public Health Dept.

Alcohol & Drug Abuse Program
240 Parsons Ave.
Columbus, OH 43215
(614) 645-7306

Comp Drug

547 E. 11th Ave.
Columbus, OH 43211
(614) 224-4506

Concord Counseling

700 Brooksedge Blvd.
Westerville, OH 43081
(614) 882-9338

The Woods at Parkside

349 Olde Ridenour Rd.
Columbus, OH 43230
(614) 471-2552

The Refuge, Inc.

12 Terrace Ave.
Columbus, OH 43204
(614) 991-0131
www.TheRefugeOhio.org

The Recovery Village

3964 Hamilton Square Blvd.
Groveport, OH 43125
(614) 362-1686
www.therecoveryvillage.com



7: Educational Resources

Columbus City Schools

270 E. State St.
Columbus, OH 43215
(614) 365-5000
Enrollment Office: 430 Cleveland Ave.
(614) 365-4011
www.ccssoh.us

After-School Programs

Africentric Personal Development Center

1409 E. Livingston Ave.
Columbus, OH 43205
(614) 253-4448

Gladden Community House

183 Hawkes Ave.
Columbus, OH 43223
(614) 227-1600

St. Stephen's Community House

1500 E. 17th Ave.
Columbus, OH 43219
(614) 294-6347

Vineyard Community Center The Zone

6000 Cooper Rd.
Westerville, OH 43081
(614) 259-5500

Boys and Girls Clubs of Columbus

1108 City Park Ave.
Columbus, OH 43206
(614) 221-8830
www.bgccolumbus.org

Ohio State Univ. Extension

SNAP-Ed Nutrition Education Program
(614) 866-6900
Free nutrition and thrifty shopping classes for SNAP-eligible families.

Ohio Educational Training Voucher Program (for emancipated youth)

Information (855) 471-1931
FAX (800) 757-0862
OH@statevoucher.org

Educational Service Center of Central Ohio

2080 Citygate Dr.
Columbus, OH 43219
(614) 445-3750
www.escco.org

College Support programs:

Financial aid: www.fafsa.ed.gov/

Nationwide Children's Hospital -- SPARK Program Community Education

(614) 355-0714 or (614) 355-9892
SPARK@nationwidechildrens.org
(age 4+)
Zip codes 43205, 43206, 43207

Community for New Direction

993 E. Main St.
Columbus, OH 43205
(614) 272-1464
www.cndcolumbus.org
--Offices also at:
2096 W. Mound St
1008 E. Livingston Ave.



CAP4Kids

The Children's Advocacy Project for Kids, CAP4Kids, has information for you on everything from after-school programs and housing to mental health resources, services for youth with special needs and more.
CAP4Kids.org/Columbus

Educational Resources (continued)

Columbus Metropolitan Library (614) 645-2275

www.columbuslibrary.org

Main Library

96 S. Grant Ave.
Columbus, OH 43215

Canal Winchester

115 Franklin St.
Canal Winchester, OH
43110

Driving Park

1422 E. Livingston Ave.
Columbus, OH 43205

Dublin

6765 Dublin Center Dr.
Dublin, OH 43017

Franklinton

1061 W. Town St.
Columbus, OH 43222

Gahanna

310 Granville St.
Gahanna, OH 43230

Hilliard

4500 Hickory Chase Way
Hilliard, OH 43026

Hilltop

511 S. Hague Ave.
Columbus, OH 43204

Karl Road

5590 Karl Rd.
Columbus, OH 43229

Linden

2223 Cleveland Ave.
Columbus, OH 43211

Livingston

3434 E. Livingston Ave.
Columbus, OH 43227

Marion-Franklin

2740 Lockbourne Rd.
Columbus, OH 43207

Martin Luther King

1467 E. Long St.
Columbus, OH 43203

New Albany

200 Market St.
New Albany, OH 43054

Northern Lights

4093 Cleveland Ave.
Columbus, OH 43224

Northside

1423 N. High St.
Columbus, OH 43201

Parsons

1113 Parsons Ave.
Columbus, OH 43206

Reynoldsburg

1402 Brice Rd.
Reynoldsburg, OH 43068

Shepard

850 N. Nelson Rd.
Columbus, OH 43219

South High

3540 S. High St.
Columbus, OH 43207

Southeast

3980 S. Hamilton Rd.
Groveport, OH 43125

Whetstone

3909 N. High St.
Columbus, OH 43214

Whitehall

4445 E. Broad St.
Whitehall, OH 43213

TUTORING/TEST PREP

Grade Potential Tutoring

(614) 285-3914

www.gradepotentialtutoring.com

Huntington Learning Center

1343 Stoneridge Dr.

Gahanna, OH 43230

(614) 475-6500

www.center.huntingtonhelps.com

Kids Library Cards

(614) 645-2275

Southwest Public Library (2)

3959 Broadway
Grove City, OH 43123
(614) 875-6716

4740 W. Broad St.
Columbus, OH 43228
(614) 878-1301

Westerville Public Library

126 S. State St.
Westerville, OH 43081
(614) 882-7277

Educational Resources (continued)

Head Start Programs

The Child Development Council of Franklin County, Inc.

Head Start Programs (29 area learning centers)

300 E. Spring St.
Columbus, OH 43215
(614) 221-1709
www.cdcheadstart.org

LOCATIONS BY STREET:

2150 Agler Rd.
3260 Allegheny Ave.
5220 Avalon Ave.
1184 Barnett Rd.
1254 Briarwood Ave.
1400 Brooks Ave.
1718 Cooke Rd.
999 Crupper Ave.
969 N. Hamilton Rd.
1677 S. Hamilton Rd.
2879 Johnstown Rd.
3399 Kohr Rd.
1077 Lexington Ave.
2541 Lindbergh Dr.
1254 Lockbourne Rd.
2350 W. Mound St.
1400 Myrtle Ave.
1230 Oakland Park Ave.
505 S. Ohio Ave.
4141 Rudy Rd.
8450 Sawmill Rd.
825 S. Sunbury Rd.
1850 Sutter Parkway
3830 Trueman Ct.
4671 Tuttle Rd.
1321 Urban Dr.

YMCA Central Ohio Head Start

For more information, or to enroll, call (614) 389-3880

Moler East Head Start Center

1201 Moler Rd.
Columbus, OH 43207
(614) 749-1792

Southside Head Start Center

475 Elwood Ave.
Columbus, OH 43207
(614) 445-0463

Watkins Head Start Center

1520 Watkins Rd.
Columbus, OH 43207
(614) 749-1792

South-Western City School District Head Start Locations

For more information, or to enroll call (614) 801-3000

Stiles Family Center Head Start

4704 Stiles Ave.
Columbus, OH 43228
(614) 801-8389

Bostic Center

2975 Kingston Ave.
Grove City, OH 43123
(614) 801-8520

Norton YMCA Head Start

60 Norton Rd.
Columbus, OH 43228
(614) 385-4820

8: Food Pantries

FOODPANTRIES.ORG (listed by zip code)

Bishop Griffin Center

2875 E. Livingston Ave.
Columbus, OH 43209
(614) 338-8220 Wed./Fri.

Broad Street Presbyterian Church

760 East Broad St.
Columbus, OH 43205
(614) 221-6552

The Bridge Community Center

3750 Sullivant Ave.
Columbus, OH 43228
(614) 443-5130, (614) 272-2949
Tuesdays 6:30 to 8 p.m.

Champion Avenue Pantry

1460 S. Champion Ave.
Columbus, OH 43206
(614) 443-5130
(M-F 11:00-2:30 | SAT 1:00-3:00)

Crossroads Baptist Church

5075 Cleveland Ave.
Columbus, OH 43231
(614) 895-5683

Clintonville-Beechwold Community Resource Center

14 West Lakeview Ave.
Columbus, OH 43202
(614) 268-3539
(Offers food bank, clothing and services for seniors and low-income families.)

Gladden Food Pantry

318 S. Glenwood Ave.
Columbus, OH 43223
(614) 228-2498

Glory Evangelist Ministries Agape Soup Kitchen/Food Pantry

269 N. Gould Rd.
Columbus, OH 43209
(614) 237-8815
(Open every 3rd & 4th Saturday)

Greater Groveport Human Needs Pantry

595 Cherry St.
Columbus, OH 43125
(614) 836-7625 (by appointment only)

HandsOn Central Ohio

Simply dial 2-1-1 or (614) 221-6766
Information and referrals to more than 4,500 programs and services offering everything from food, housing and clothing to mental health and educational services. Available 24-hours and free of charge.

FOOD LINE (614) 341-2282

Holy Family Soup Kitchen and Food Pantry

57 S. Grubb St.
Columbus, OH 43215
(614) 461-9444

Kroger Community Pantry

3960 Brookham Dr.
Columbus, OH 43123
(614) 317-9487 for appt.

Lutheran Social Services of Central Ohio

Food pantries:
East: 1460 S. Champion Ave.
(614) 443-5730
West: 82 N. Wilson Rd.
(614) 279-4635
www.lssco.org

Mid-Ohio Food Bank

3960 Brookham Dr.
Grove City, OH 43123
Email: info@midohiofoodbank.org
www.midohiofoodbank.org

Mt. Olivet Baptist Church

428 East Main St.
Columbus, OH 43215
(614) 221-3446

St. Stephen's Community House

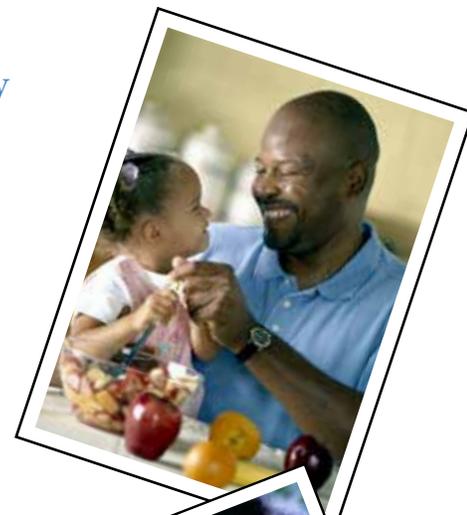
1500 E. 17th Ave.
Columbus, OH 43219
(614) 294-6347

The Center of Hope

3964 E. Main St.
Columbus, OH 43213
(614) 252-2500

Jubilee Market & Cafe

1160 W. Broad St.
(614) 572-0778



9: Utility Assistance Programs and Payment Centers

Payment Assistance Programs

IMPACT Community Action

700 Bryden Rd.
Columbus, OH 43215
(614) 252-2799
www.impactca.org

Salvation Army Central Services

966 E. Main St.
Columbus, OH 43205
(614) 221-6561

Joint Organization for Inner City Needs (JOIN)

578 E. Main St.
Columbus, OH 43215
(614) 241-2531
(Limited funds for water, gas, electricity and fuel oil)

Transportation

COTA (Central Ohio Transit Authority)

(614) 228-1176
www.cota.com

Utility Payment Centers

Columbus Check Cashers/PLS

4399 E. Livingston Ave.
(614) 235-0840

1397 W. Mound St.
(614) 221-3472

3545 W. Broad St.
(614) 351-7911

2724 Cleveland Ave.
(614) 262-1766

A & A Multi Servios

4688 E. Main St.
Columbus, OH 43213

Linda Mexicana

5705 Maple Canyon Ave.
Columbus, OH 43229

A & B Market

5440 E. Livingston Ave.
Columbus, OH 43207

Kelly's Market

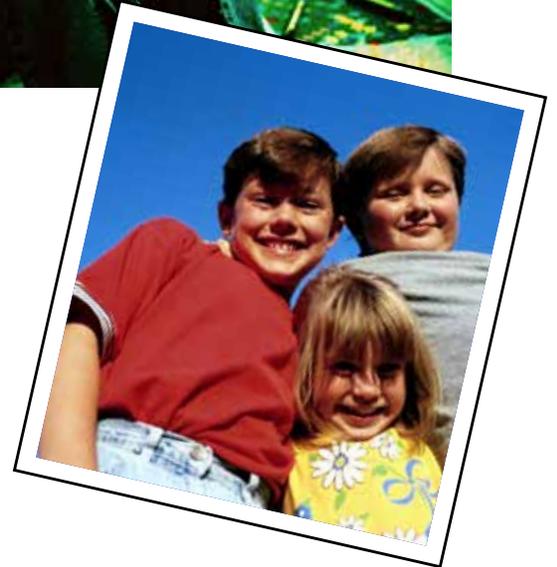
3453 Parsons Ave.
Columbus, OH 43207

All Area Kroger Stores

All MoneyGram

Locations in Columbus:

www.locations.moneygram.com/oh/columbus/



10: Housing and Furniture Assistance

Housing Assistance

City of Columbus
Department of Development
 50 W. Gay St.
 Columbus, OH 43215
 (614) 645-3111
 (Assists displaced individuals and families due to code vacate orders)

Columbus Metropolitan Housing Authority
 880 E. 11th Ave.
 Columbus, OH 43201
 (614) 421-6000
www.cmhanet.com

Columbus Urban League
 788 Mt. Vernon Ave.
 Columbus, OH 43203
 (614) 257-6300

Housing and Urban Development (HUD)
 200 N. High St.
 Columbus, OH 43215
 (614) 469-5737

Lutheran Social Services
 500 W. Wilson Bridge Rd., Suite 245
 Worthington, OH 43085
 (614) 228-5200

Compass--Broad St. Presbyterian Church
 760 E. Broad St.
 Columbus, OH 43205
 (614) 463-9612

Community Shelter Board-(1-888-4-SHELTR)
 355 E. Campus View Blvd., Ste. 250
 Columbus, Ohio 43235
 (614) 221-9195

Local Shelters Hotline (614) 274-7000

LSS Faith Mission, 245 N. Grant Ave.

The Open Shelter, 61 E. Mound St.

The Open Shelter, 370 W. State St.

Star House, 1220 Corrugated Way

Van Buren Shelter, 595 Van Buren Dr. (families)

YMCA Family Center, 900 Harvey Ct. (families)

Furniture Assistance

Furniture Bank of Central Ohio
 118 S. Yale Ave.
 Columbus, OH 43222
 (614) 272-9544
www.furniturebankcoh.org
 (Need referral and letter from social service agency. Worker must accompany family. Must provide truck to move furniture and other items.)

Rental Assistance

Homeport by Columbus Housing Partnership
 3443 Agler Rd.
 Columbus, OH 43219
 (614) 221-8889

YMCA of Central Ohio Low-Income Housing(Men)
 40 W. Long St.
 Columbus, OH 43215
 (614) 573-3616

YWCA of Central Ohio Low-Income Housing (Women)
 65 S. Fourth St.
 Columbus, OH 43215
 (614) 224-9121

YMCA Family Center (Franklin Co. residents only)
 900 Harvey Ct.
 Columbus, OH 43219
 (614) 253-3910

Community Properties of Central Ohio
 910 E. Broad St.
 Columbus, OH 43205
 (614) 253-0984

11: Clothing Assistance

Clintonville-Beechwold Community Resources Center

3222 N. High St.
Columbus, OH 43202
(614) 268-8118
www.clintonvillecrc.org

Mt. Olivet Baptist Church

428 E. Main St.
Columbus, OH 43215
(614) 221-3446
(Only on Fridays)

Charity Newsies

4300 Indianola Ave.
Columbus, OH 43214
(614) 263-4300
www.charitynewsie.com

Community Kitchen

640 S. Ohio Ave.
Columbus, OH 43205
(614) 252-6428

Moms2B

(614) 307-6709
(614) 292-1605

Salvation Army Central Ohio Services

966 E. Main St.
Columbus, OH 43205
(614) 221-6561
Maternity Resource store (614) 437-2153
3417 Palmetto St., Cols. 43204

760 Worthington Woods Blvd.
Columbus, OH 43085
(614) 846-1884

Dress for Success

1204 N. High St.
Columbus, OH 43201
(614) 291-5420
www.Columbus.dressforsuccess.org

United Methodist Free Store

946 Parsons Ave.
Columbus, OH 43206
(614) 443-1713

Westside Free Store Ministries

61 S. Powell Ave.
Columbus, OH 43204
(614) 351-5480

Hilltop Teen Drop-In Center Shalom Zone Free Store

(Open Monday-Friday from 2:30-6:00p.m.)
514 Columbian Ave.
Columbus, OH 43223
(614) 398-1230

New Life UMC

25 W. 5th Ave.
Columbus, OH 43201
(614) 294-0134



Clothing Assistance (continued)

Volunteers of America Retail Stores/Donation Centers

3620 Indianola Ave.
Columbus, OH 43214
(614) 263-9134

5640 W. Broad St.
Columbus, OH 43232
(614) 870-8551

4280 Macsway Ave.
Columbus, OH 43232
(614) 861-8551

4026 McDowell Rd.
Grove City, OH 43123
(614) 801-1625

1776 S. High St.
Columbus, OH 43207
(614) 443-6003

1824 W. Henderson Rd.
Columbus, OH 43220
(614) 442-0065

www.voago.org

Joseph's Coat of Central Ohio

240 Outerbelt St.
Columbus, OH 43213
(614) 863-1371

Goodwill Columbus Retail Stores/Donation Centers

2550 N. High St.
Columbus, OH 43202
(614) 384-9768

52 Robinwood Ave.
Whitehall, OH 43213
(614) 255-0996

2933 Morse Rd.
Columbus, OH 43231
(614) 414-0441

358 S. Hamilton Rd.
Gahanna, OH 43230
(614) 476-6177

(Also available in Canal Winchester,
Dublin, Gahanna, Grandview, Hilliard,
New Albany, Reynoldsburg, Westerville,
Worthington, Upper Arlington)

www.goodwillcolumbus.org



12: Child Care Resources

Columbus Early Learning Centers (Title XX accepted)

East

162 N. Ohio Ave.
Columbus, OH 43203
(614) 253-5525

Franklin County Board of Developmental Disabilities

2879 Johnstown Rd.
Columbus, OH 43219
(614)-342-5801
fcbdd.org/

Broad Street

760 E. Broad St.
Columbus, OH 43205
(614) 221-6102

Connected Pathways Early Learning Centers

(4242 Stelzer Rd.
Columbus, OH 43230
(614) 414-7988
<http://c-pathways.com>

Action for Children (also offers parent education)

78 Jefferson Ave.
Columbus, OH 43215
(614) 224-0222

Child Development Council of Head Start

300 East Spring St.
Columbus, OH 43215
(614) 221-1709 (see Page 19 for listings)

J.O.I.N (birth certificate services)

578 E. Main St.
Columbus, OH 43215
(614) 241-2530
(FCCS letter required for birth certificate vouchers;
J.O.I.N. also assists with food, pantries, medical assistance)

Franklin County Department of Job & Family Services

Title XX – Child Care Registration
General Information: (614) 233-2000

Respite Connections

(short-term care for special needs individuals)
5250 Strawberry Farms
Westerville, Ohio 43230
(614) 890-HELP voice/text
(614) 890-4412 FAX
www.respiteconnections.org



13: Community Action and Service Groups

American Association of Retired Persons (AARP)

Ohio Office

17 S. High St., Suite 800
Columbus, OH 43215
(866) 389-5653
www.aarp.org

Franklin Co. Office On Aging

Senior Options
280 E. Broad St., 3rd floor
Columbus, OH 43215
(614) 525-6200

The Breathing Association

1520 Old Henderson Rd.
Columbus, OH 43220
(614) 457-4570

Clintonville-Beechwold

Community Resources Center

3222 N. High St.
Columbus, OH 43202
(614) 268-3539

Central Ohio Area Agency on Aging

174 E. Long St.
Columbus, OH 43215
(614) 645-7250

www.coaaa.org

(Plans, funds, and coordinates long-term care service programs, senior services and opportunities for older adults. Offers education and community programs on health-related topics. Publishes Older Adult Resource Guide.)

www.clintonvilleecrc.org

The Ohio Benefit Bank

101 E. Town St., Suite 540
Columbus, OH 43215
(800) 648-1176; (614) 221-4336

Martin Janis Center

600 E. 11th Ave.
Columbus, OH 43211
(614) 645-5954

(Assists in accessing programs needed to be healthy and secure)

- Children's health care insurance
- Home energy assistance
- Child care subsidies
- Food stamps
- Free tax assistance including the earned income tax credit

ohiofoodbanks.org

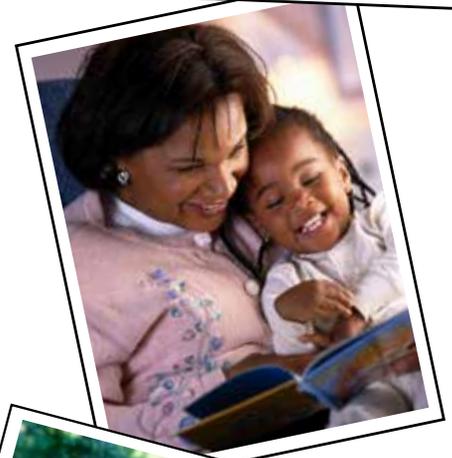
Senior Citizen Employment Agencies

Mature Services

Senior Employment Center

3400 N. High St., Suite 401
Columbus, OH 43202
(614) 586-1975
(800) 554-5335

(Serving Clark, Fairfield, FAYETTES, Franklin, Hocking, Perry and Pickaway counties)



Community Action and Service Groups (continued)

LSSChoices— Eliminating Domestic Violence

500 W. Wilson Bridge Rd., Suite 245
 Worthington, OH 43085
 Information and Crisis: (614) 224-HOME (4663)
 Business: (614) 224-6617
www.lssnetworkofhope.org

Columbus Urban League

788 Mt. Vernon Ave.
 Columbus, OH 43203
 (614) 257-6300
www.cul.org

Rahab's Hideaway

Safe haven for a way out of human trafficking
 897 Oakwood Ave.
 Columbus, OH 43206
 (614) 253-8969
rahabshideaway.org/

LifeCare Alliance

Seniors/homebound
 Meals-On-Wheels, home health, fresh foods,
 cancer clinic, Project OpenHand-Columbus,
 or Dining, Wellness Centers, Help-at-Home, etc.
 1699 W. Mound St.
 Columbus, OH 43223
 (614) 276-3130
www.lifecarealliance.org

Lutheran Social Services of Central Ohio

Housing assistance, food pantries, home healthcare and
 24-hour crisis shelter for victims of domestic violence
 500W. Wilson Bridge Rd., Suite 245
 Worthington, OH 43085
 (614) 228-5200
 Food pantries:
 East: 1460 S. Champion Ave.
 (614) 443-5730
 West: 82 N. Wilson Rd.
 (614) 279-4635
www.lssco.org

Ohio Hispanic Coalition

6161 Busch Blvd.
 Suite 311
 Columbus, OH 43229
 (614) 840-9934
 --Cultural & Education Center
 3556 Sullivant Ave.
 Columbus, OH 43204
 (614) 272-5004 or 275-1755
www.ohiohispaniccoalition.org

Franklin County Board of Elections

1700 Morse Rd.
 Columbus, OH 43229
 (614) 525-3100
<https://vote.franklincountyohio.gov>

Franklin County Veterans Commission

280 W. Broad St.
 Columbus, OH 43215
 (614) 525-2500
www.vets.franklincountyohio.org

One More Time

Abuse/Prevention Unit
 1521 W. 5th Ave.
 Columbus, OH 43212
 (614) 486-0031

Neighborhood Office

1111 E. Broad St., Suite 302
 Columbus, OH 43205
 (614) 645-1993

Community Refugee and Immigration Services (CRIS)

1925 E. Dublin-Granville St., Suite 102
 Columbus, OH 43229
 (614) 235-5747
www.crisohio.com

USTogether Refugee and Immigration Services

1415 E. Dublin-Granville Rd., Suite 100
 Columbus, OH 43229
 (614) 437-9941
www.USTogether.us

Community Action and Service Groups (continued)

Kinship Care

Kinship care is when a relative or non-relative has taken over the full-time care, nurturing and protection of a child. It should be noted that the definition for kinship caregivers goes beyond the scope of blood relatives, and may include an adult who has a familiar relationship/bond with the child and/or family.

Kinship care represents the most desired out-of-home placement option for children who cannot live with their parents on a temporary basis or permanently. Children placed with their relatives are better able to maintain their sense of belonging and identity with their family's culture, history and traditions.

Kinship care includes those relationships established through an informal arrangement, a legal custody or guardianship order, a relative foster care placement, or a kinship adoption. **Call FCCS Kinship Care at (614) 341-6161.**

Kinship Permanency Incentive Program (KPI) Franklin County Children Services

855 W. Mound St.
Columbus, OH 43223
(614) 275-2642
email: kpi@fccs.us

We participate in the Kinship Permanency Incentive Program (KPI), a state-funded initiative that offers time-limited cash payments for some Ohio kinship caregivers who apply and meet eligibility requirements, and who have been granted legal custody/legal guardianship on or after July 1, 2005.

FCCS Kinship Aftercare Program

St. Stephens Community House
1500 E. 17th Ave.
Columbus, OH 43219
(614) 294-6347
email: kinship@saintstephensch.org
(Only for Kinship families who receive services from FCCS and meet eligibility criteria)
7 a.m. - 7 p.m.

Substance and Alcohol Abuse Support Groups

Alcoholics Anonymous (AA)
Central Ohio Group Fellowship
651 W. Broad St.
Columbus, OH 43215
(614) 253-8501
www.aacentralohio.org

Advanced Recovery Services
326 S. High St.
Columbus, OH 43215
(614) 918-3330

Vineyard Community Center
6000 Cooper Rd.
Westerville, OH 43061
(614) 259-5289

Africentric Personal Development Shop
1409 E. Livingston Ave.
Columbus, OH 43205
(614) 890-0000

Al-Anon/AlaTeen
500 Wilson Bridge Rd., Suite 35
Worthington, OH 43085
(614) 547-1550
www.coafg.org

CompDrug
547 E. 11th Ave.
Columbus, OH 43211
(614) 224-4506

20 Something
2201 Fred Taylor Dr.
Westerville, OH 43210
(614) 890-0000
(meetings held at noon/Sundays)

The Refuge, Inc.
(614) 991-0131
www.TheRefugeOhio.org

Cocaine Anonymous (CA)
(614) 251-1122

Narcotics Anonymous (NA)
1313 E. Broad St., Suite 204
Columbus, OH 43205
(614) 252-1700
www.centralohionarcoticsanonymous.org

Healing Hearts Counseling Center
6434 E. Main Street, Suite #201
Reynoldsburg, Ohio 43068
(614) 762-2847 (Office)
(614) 762-2984 (Fax)
www.healingheartsc.com

Community Action and Service Groups (continued)

Parenting Groups

Catholic Social Services

197 E. Gay St.
Columbus, OH 43215
(614) 221-5891
www.colscss.org

Directions for Youth

1515 Indianola Ave.
Columbus, OH 43201
(614) 294-2661
www.dfyf.org

NAMI Ohio

Parenting education for caregivers of children with mental health conditions
1225 Dublin Rd., Ste.125
Columbus, OH 43213
(614) 224-2700

Parents Anonymous Parent Support Group

1077 Lexington Ave.
Columbus, OH 43201
(614) 737-4300

Parents Without Partners

Info Line: (800) 637-7974

St. Vincent Family Center

(Classes offered in Spanish)
1490 E. Main St.
Columbus, OH 43205
(614) 252-0731
www.svfc.org

Asha Ray of Hope

4900 Reed Rd.
Columbus, OH 43220
(614) 565-2918
Services for Southeast Asia
domestic violence victims ONLY

Survivor Groups

Compassionate Friends

(For those mourning the death of a child)
Ascension Lutheran Church
1479 Morse Rd.
Columbus, OH 43229
(614) 882-8986
www.tfcolumbus.org

Concord Counseling

(Survivors of suicide victims)
700 Brooksedge Blvd.
Westerville, OH 43081
(614) 882-9338
www.concordcounseling.org

Counseling and Support Groups

Netcare

199 S. Central Ave.
Columbus, OH 43223
(614) 276-2273

Southeast, Inc.

16 W. Long St.
Columbus, OH 43215
(614) 225-0990

Vineyard Community Center

6000 Cooper Rd.
Westerville, OH 43081
(614) 890-0000

- Abortion Trauma Group
- Divorce Care
- Warriors Against Cancer
- Hurts, Habits and Hang-Ups...and many others

www.vineyardcolumbus.org

St. Vincent Family Center

1490 E. Main St.
Columbus, OH 43205
(614) 252-0731
www.svfc.org

Mt. Carmel Health Systems Evergreen Program

1144 Dublin Rd.
Columbus, OH 43215
(614) 534-0200
www.mountcarmelhealth.com/grief--loss

Employment Support:

Central Ohio Workforce Investment Corporation (COWIC)

1111 E. Broad St.
Columbus, OH 43205
(614) 559-5052
www.cowic.org

IMPACT: Community Action Employment + Plus Program

700 Bryden Rd.
Columbus, OH 43215
(614) 252-2799
www.IMPACTCA.org

14: Additional Community Resources

City of Columbus Recreation Centers

Recreation and Parks

1111 E. Broad St.
Columbus, OH 43205
(614) 645-3300
parks.columbus.gov

Community Centers

Barack

580 E. Woodrow Ave.
(614) 645-3610

Barnett

1184 Barnett Rd.
(614) 645-3065

Beatty

247 N. Ohio Ave.
(614) 645-3218

Blackburn

263 Carpenter St.
(614) 645-7670

Brentnell

1280 Brentnell Ave.
(614) 645-7640

Carriage Place

4900 Sawmill Rd.
(614) 645-3715

Dodge

667 Sullivant Ave.
(614) 645-8151

Douglas

1250 Windsor Ave.
(614) 645-7407

Driving Park

1100 Rhoads Ave.
(614) 645-3228

Far East

1826 Lattimer Dr.
(614) 645-3159

Feddersen

3911 Dresden St.
(614) 645-3083

Gillie Senior Center

2100 Morse Rd.
(614) 645-3106

Glenwood

1888 Fairmont Ave.
(614) 645-3282

Holton

303 N. Eureka Ave.
(614) 645-3208

Howard

2505 N. Cassady Ave.
(614) 645-3713

Indian Mound

3901 Parsons Ave.
(614) 645-3224

Lazelle Woods

8140 Sancus Blvd.
(614) 645-5330

Linden

1254 Briarwood Ave.
(614) 645-3067

Marion Franklin

2801 Lockbourne Rd.
(614) 645-3160

Martin Janis (50+)

600 E. 11th Ave.
(614) 645-5954

Milo Grogan

862 E. Second Ave.
(614) 645-7376

Schiller

1069 Jaeger St.
(614) 645-3156

Sullivant

755 Renick St.
(614) 645-8171

Thompson

1189 Dennison Ave.
(614) 645-3082

Tuttle

240 W. Oakley Ave.
(645) 645-3602

Westgate

455 S. Westgate Ave.
(614) 645-3264

Whetstone

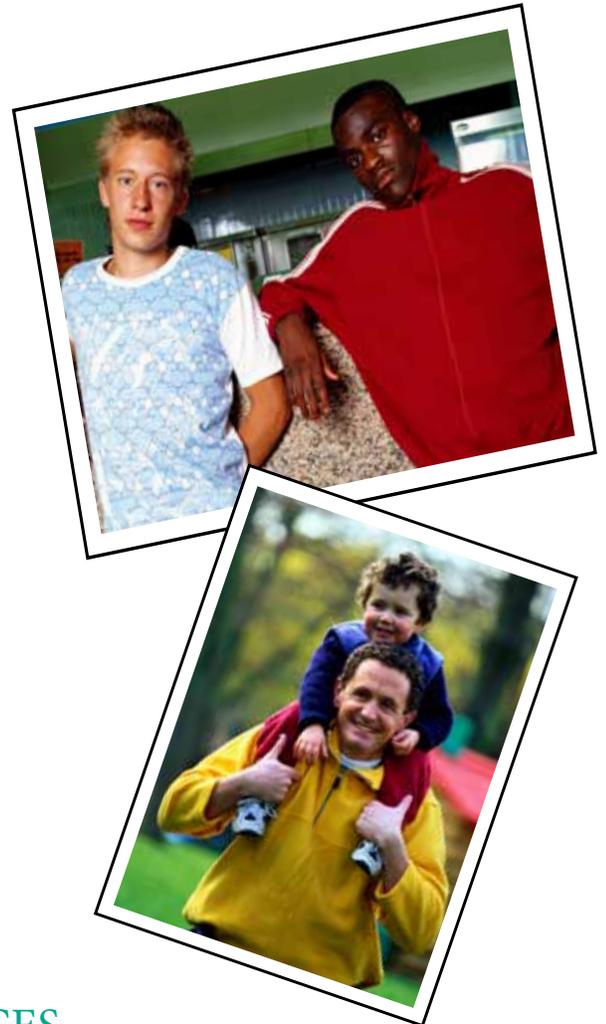
3923 N. High St.
(614) 645-3217

William H. Adams

854 Alton Ave.
(614) 645-3051

Woodward Park

5147 Karl Rd.
(614) 645-3158



PET RESOURCES

Capital Area Humane Society

Pet adoptions, lost/found, surrendering a pet or emergency shelter for animals of domestic violence. Behavior classes available. 3015 Scioto-Darby Executive Ct. Hilliard, OH 43026
(614) 777-7387

To report animal cruelty dial
(614) 777-7387, ext. 250
www.caahs-pets.org

Franklin County Animal Care & Control

To report stray/or dogs running loose
(614) 525-3400
dogs.franklincountyohio.gov

Franklin County Dog Shelter

Pet adoptions/dog licenses; lost/found; surrendering a pet
4340 Tamarack Blvd.
Columbus, OH 43229
(614) 525-DOGS (3647)
www.franklincountydogs.com

SOS of Ohio

low-cost spay and neuter services
3121 W. Broad St.
Columbus, OH 43204
(614) 396-8707
www.sosohio.org

15: Legal Services and Glossary of Terms

Legal Services

The Legal Aid Society of Columbus

1108 City Park Ave., Suite 101
Columbus, OH 43206
(614) 224-8374
www.columbuslegalaid.org

Columbus Bar Association

Lawyer Referral Service

175 S. Third St., Suite 1100
Columbus, OH 43215
(614) 221-0754
(877) 560-1014
www.ColumbusLawyerFinder.org

Capital University Legal Clinic

303 E. Broad St.
Columbus, OH 43215
(614) 236-6245
www.law.capital.edu/Legal_Clinic/

Ohio Consumer's Counsel

65 E. State St., 7th Floor
Columbus, OH 43215
Represents the interests of 4.5 million households in proceedings before state and federal regulators and in the courts. The state agency also educates consumers about electric, natural gas, telephone and water issues.
(614) 466-8574, (877) 742-5622 (toll free in Ohio)
www.occ.ohio.gov

Glossary of Terms

Abandoned Child – A child is presumed abandoned when the child's parents have failed to visit or maintain contact with the child for more than 90 days, regardless of whether they have resumed contact after the 90-day period.

Abuse – Legal determination that the child has been a victim of conduct by another that the court determines to be physical/sexual/emotional abuse, and that the circumstances warrant court intervention.

Adjudication – A fact-determining decision made by the court. The court finds that the alleged facts stated in a complaint are valid and support a determination that the child is abused, neglected, dependent, delinquent or unruly.

Clerk's Office of Juvenile Division – Processes complaints and motions on cases involving parentage, custody, abuse, neglect, dependency, delinquency and unruly cases.

Court Ordered Protective Supervision (COPS) – A disposition in which the agency is ordered by the court to supervise and assist a family with compliance on their case plan and maintain the safety of child(ren) in their own home.

Delinquent – A legal status of a child who is determined by the court to be in violation of criminal laws or juvenile status laws (i.e., school truancy, curfew, unruly, etc.).

Dependency – A legal determination that a child's circumstances warrant court intervention, not necessarily due to caregiver's action or inaction.

Dispositional Hearing – A court hearing on a complaint or motion in which the court makes a decision on whether to issue orders for custody or supervision to an individual or agency.

Emergency Custody Order (ECO) – An emergency custody order issued by the court on the basis of a complaint or motion that alleges facts that demonstrate a child to be at imminent risk of harm.

Guardian Ad Litem (GAL) – Guardian appointed by Juvenile Court to represent and protect the best interests of an alleged or adjudicated abused, neglected and dependent child.

Glossary of Terms (continued)

Group Home – A public or private facility which provides placement services for children, licensed, regulated, approved and operated under the direction of the Ohio Department of Job and Family Services, the Ohio Dept. of Education, local boards of education, Ohio Dept. of Youth Services, or county boards of mental health or county boards of mental retardation and developmental disabilities.

Guardian – A person, association, or corporation that is granted authority by a probate court pursuant to Chapter 2111 of the ORC to exercise parental rights over a child to the extent provided in the court's order and subject to the residual parental rights of the child's parents.

Interim Review – A hearing held by the court to review case plan progress and status of temporary orders as scheduled/requested by the court.

Kin – Individuals related by blood or adoption to include parents, grandparents, aunts, uncles, nephews and nieces, cousins, stepparents, spouses and any non-relative who is the current custodial caretaker or has a long-standing relationship with a child.

Legal Custody – A status vesting in the custodian the right to have physical care and control of the child and to determine where and with whom the child shall live, and the right and duty to protect, train and discipline the child and to provide the child with food, shelter, education and medical care, all subject to any residual parental rights, privileges and responsibilities.

Legal Father – A man is legally presumed to be the father if he is married to the mother at the time of the child's birth, or named as father on the child's birth certificate. If not, a man can be declared the legal father through the process of establishing paternity through the Child Support Enforcement Agency administrative procedures or genetic testing.

Neglect – A legal determination that, as a result of parent/caregiver action or inaction, the child is abandoned, lacks adequate parental care, subsistence, education, medical or surgical care or treatment, or other care necessary for the child's health, morals, or well-being.

Permanent Court Commitment (PCC) (aka Permanent Custody - PC) (aka Termination of Parental Right - TPR) – A final disposition by the court in finding that parental rights should be terminated and the child should be placed in FCCS custody for the purpose of adoption.

Permanent Planned Living Arrangement (PPLA) – Permanent legal status, upon agency request, where a child is placed under agency custody for the purpose of permanent placement in foster care.

Putative Father – A man that is identified as being a possible father of a child, but has not been determined to be the "legal father."

Temporary Court Commitment (TCC) – Dispositional custody alternative in which the court orders a child to be placed in temporary custody of the agency, or an individual, for a limited period of time.

Temporary Order of Custody (TOC) – A pre-dispositional custody order made by the court that places a child in the agency custody, or an individual's custody, pending the adjudication of the complaint.

Temporary Order of Protective Supervision (TOPS) – A pre-dispositional order made by the court in which a child remains in parental custody while the agency is ordered to supervise and assist the family.

Unruly - An offense committed by a child who is determined by the court to be non-compliant with the rules of home, school or community.

Voluntary Agreement for Custody (VAC) – (aka 30-Day Agreement) – A voluntary agreement between a parent and FCCS for custody and placement of a child for up to 30 days.

Youth Education and Intervention/Intake – Youth Education and Intervention Services/intake is a court program that works with families and other professionals to screen cases appropriate for formal court intervention or diversion.

Protecting **Children** by Strengthening **Families**

This Franklin County Children Services Resource Guide is provided courtesy of the Communications Division.

24-Hour Child Abuse Hotline:
(614) 229-7000

Non-emergency Administrative Line
(614) 229-7100

Adoption:
(614) 341-6060

Speakers Bureau or Literature Requests:
(614) 275-2780

Kinship:
(614) 341-6161

Volunteers and Mentors:
(614) 275-2690

General Information:
(614) 275-2571

Communications:
(614) 275-2523

childrenservices.franklincountyohio.gov



Our Mission

Through collaboration with families and their communities, we advocate for the safety, permanency and well-being of each child we serve in a manner that honors family and culture.



Protecting Children by Strengthening Families

Follow us:



Main Office:

855 W. Mound St.
Columbus, Ohio 43223
(614) 275-2571

East Office/Intake:

4071 E. Main St.
Whitehall, OH 43213
(614) 575-3500

West Region:

1919 W. Frank Rd
Columbus, OH 43223
(614) 228-5800

General Office Hours:

8am - 5pm
Monday - Friday

Intake/Investigations Open 24 Hours

(614) 229-7100 Non-emergency
(614) 229-7000 24-hour Abuse Hotline

